

Sharing Economy Symposium University of Augsburg

A Multi-Disciplinary Landscape Analysis of the Sharing Economy in Australia

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Overview

- 1. Sharing Economy in Australia Landscape
- 2. Multi-disciplinary research team
- 3. Selected organisations
- 4. Diagnostic tool
- 5. Analysis
- 6. Next steps



1. Sharing Economy - Landscape

- Much activity by organisations self-proclaimed as located within the sharing economy
- Insufficient information currently available to adequately monitor and assess developments in this field
- Headline issues relate particularly to drive for regulatory changes to facilitate ride-sharing and accommodation
- By end 2016 most states and territories will have adopted policies to approve new approaches
- Incumbents, mainly in taxi industry, resisting changes. Tensions between disruptors and some taxi groups established as cooperatives
- Traditional values for sharing economy widespread, including cooperatives, trade unions and indigenous culture
- Recognised as a source of increased economic growth



2. Multi-disciplinary research team

- > Current participants
- > 16 research staff (including 6 full professors)
- > 6 academic disciplines
- > Accounting,
- Business analytics (Operations Research)
- > Entrepreneurship,
- Information Systems
- Marketing
- > Organisational studies
- Future Work Packages to add Business Law (regulation, franchising), Economics, Finance, Government, Logistics and Transport

1-10 Diverse, purposively selected, self-proclaimed organisations from the Sharing Economy in Australia

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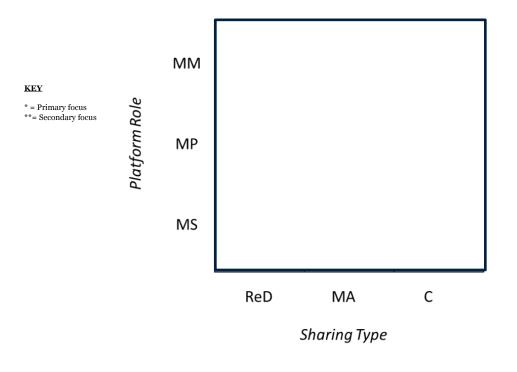
| | Company | Location | Description |
|----|--------------------|----------------------------|---|
| 1 | Air BnB | International | People to rent out space to to make money and offer a more personal travel experience. |
| 2 | Airtasker | International | Services can be fulfilled by local contractors, who can be chosen according to ratings and reviews. |
| 3 | CoSeats | National | Noticeboard for people who want to save money and travel together can find each other. |
| 4 | Eat With Me | National/ International | A non-financial service that allows people to post notices so they can meet to share a meal with our members in their area |
| 5 | Etsy | International | An international online marketplace, primarily for home made and vintage goods. |
| 6 | Find a Car Park | National | Owners of unused car parking space can lease the space to drivers who need one. |
| 7 | Freecycle | Local/ International | Encourages environmentally friendly practices of giving away household items not used. |
| 8 | Freelancer | International | A way to hire freelancers to complete design and word processing projects; platform offers different models of bidding and supports different payment structures. |
| 9 | Givit | Local (QLD) | "virtual warehouse" where registered charities can request items for specific people and local members of the public who have these items can drop them off. |
| 10 | GoGet | National | Offers residents of some cities access to cars that are parked in "pods" near their homes through a subscription service. |

11-20 Diverse, purposively selected, self-proclaimed organisations from the Sharing Economy in Australia

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| 11 | Gumtree | International | An advertising site for people wanting to sell, buy, and give away goods and services in a specific area. |
|----|--------------------|-------------------------|--|
| 12 | Help Me With It | Local (Brisbane) | A subscription volunteer service in Queensland based on establishing a sense of community. |
| 13 | HiPages | National | Home owners looking for a tradesperson in the area are matched with three service providers who provide quotes for the project posted on the site. |
| | Mad Paws | National | Bringing pet sitters and pet owners together, with an emphasis on sitter profiles and reviews. |
| 15 | Modsie | National | Luxury fashion items can be sold and bought, the platform supports authentication and payment/postage process. |
| 16 | Open Shed | National | Facilitates local access to tools and utensils owned by neighbours, through visible displays and with payment and insurance support. |
| 17 | PopUp Brands | National | Retail spaces that are otherwise empty can be leased for short terms by retailers, potentially as a collective. |
| 18 | Society One | National | A financial service that uses a patented algorithm to match lenders and investors; the platform supports calculation of interest rates and execution of payment schedules. |
| 19 | Sydney LETS | Local/ International | A Community Exchange that allows members to trade their time and skills using a fictional currency, ideologically opposed to mainstream borrowing and lending practices. |
| 20 | Uber | International | Offers geo-matching between driver and passenger, facilitates transactions, reviews and ratings. |

ShED Diagnostic Tool for Categorising Sharing Economy Organisations in Australia



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Three types of sharing activity:

ReD. Sharing as distribution/allocation,MA. Sharing as mutual ownership,C. Sharing as communication

Three roles for IS-enabled platform: MM. Matchmaker

A *broker* & *coordinator* of interactions between two parties

E.g. HiPages, SocietyOne, Uber

MP. Market Place

A *caretaker and referee* facilitating transactions between providers & consumers of goods/services E.g. Airtasker, AirBnB, MadPaws

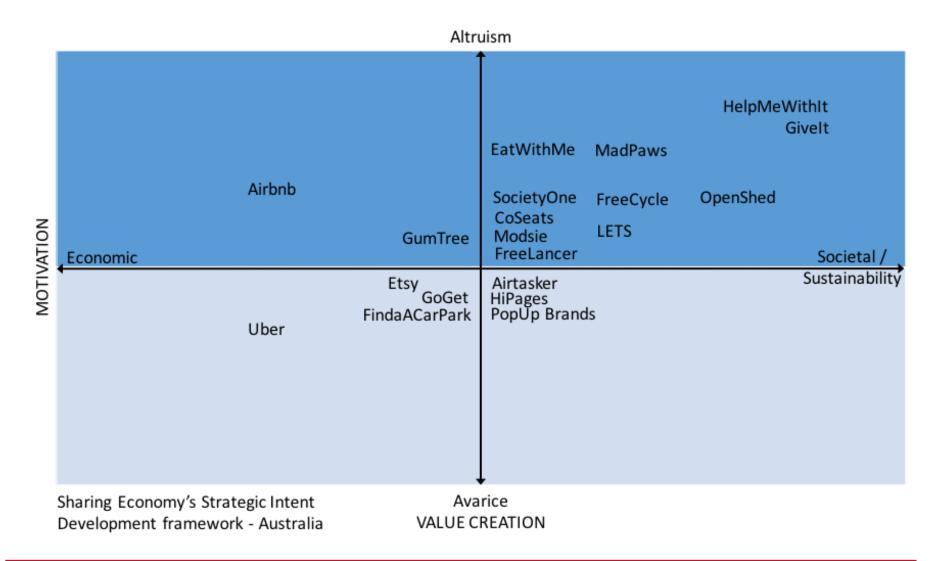
MS. Meeting Space

An *enabler & moderator* of information of mutual interest to network members,

E.g. CoSeats.com, givit.org.au

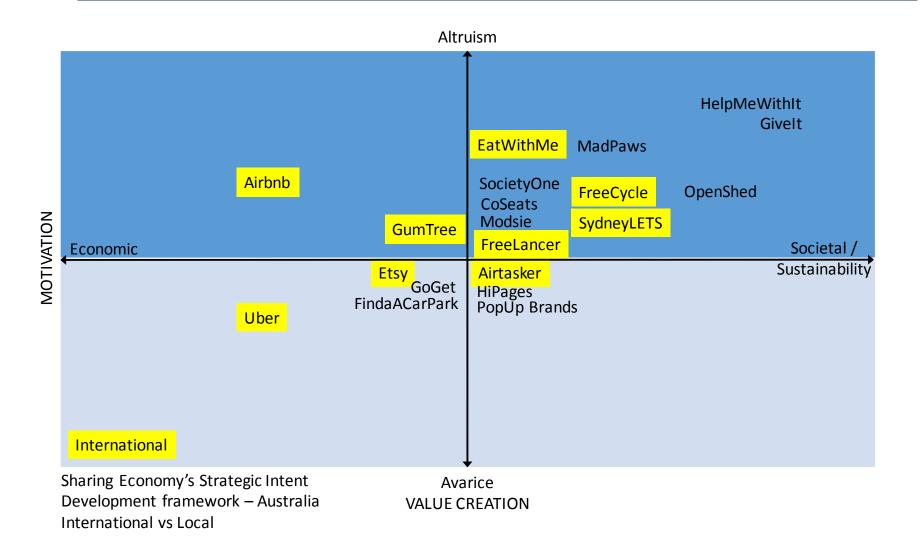


6. Analysis – Value creation & Motivation



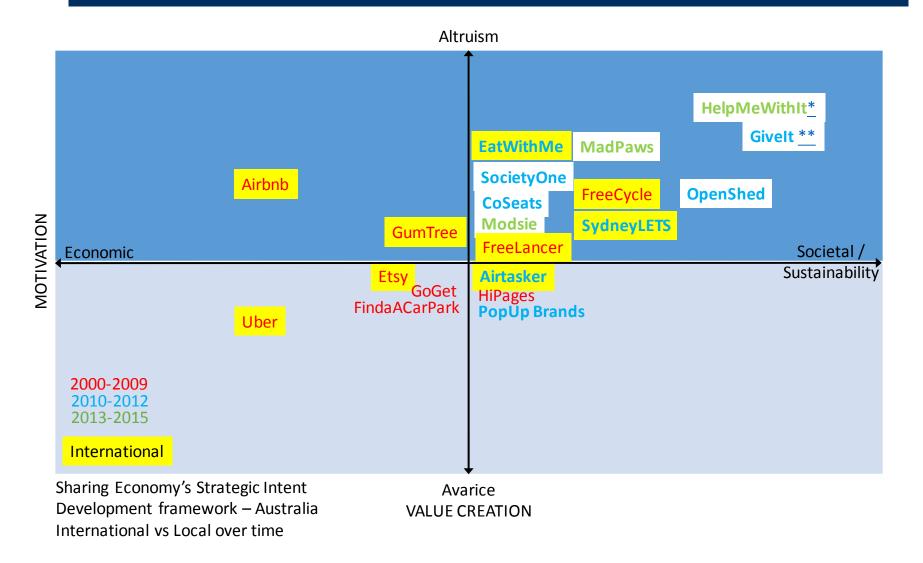


6. Analysis – International & Local





6. Analysis - Change over time





9. Next steps

- 1. Consistent with Work Packages 1, 2, 3
- 2. Broader investigations
- 3. More in-depth analyses
- 4. Increased alignment and collaboration between regional research groups

