

## Program

### „Human-Machine-Interaction“

November 17<sup>th</sup>, 2021

#### Online-Event

- 09:00 **Welcome and Introduction**  
Prof. Dr. Michael Dowling, University of Regensburg and MÜNCHNER KREIS
- 09:15 **Keynote: The Third Wave of Artificial Intelligence -- From Blackbox Machine Learning to Explanation-Based Cooperation**  
Prof. Dr. Ute Schmid, University of Bamberg
- 10:00 **Session 1: How Humans and Machines Collaborate**  
Moderation: Prof. Dr. Michael Dowling, University of Regensburg and MÜNCHNER KREIS
- 10:00 **„SEMMI – The approach to simplify and humanize mobility & services“**  
Jannik Oberlies, DB Systel GmbH, Frankfurt am Main
- 10:15 **Levels of Automation and its Consequences**  
Prof. Dr. Linda Onnasch, Humboldt University of Berlin
- 10:30 **Future of Customer Service: Realtime Human Handover meets Knowledge Logistics**  
Monika Arbter-Hubrich and Manuel Liewald, Samhammer AG, Weiden
- 10:45 **Presenter Panel**
- 11:15 **Coffee Break**
- 11:45 **Session 2: How Humans Talk to and with Machines**  
**Moderation:** Thomas Zimmerer, the Digital Leaders, Munich
- 11:45 **Chatbots in Clinical Psychology**  
Eileen Bendig, University Ulm
- 12:00 **Shared-Decision Making as a Conceptual Model of Human-Chatbot Interaction**  
Nele Borgert, Ruhr-Universität Bochum
- 12:15 **Designing Powerful User Interfaces**  
Oliver Gerstheimer, chilli mind GmbH, Kassel
- 12:30 **The Future of Chatbots: Where are the Limits of GPT-3?**  
Adrian Schuckart, PricewaterhouseCoopers, Munich

- 12:45 L u n c h
- 13:45 **Session 3: Feelings for Machines. Emotions from Machines.**  
**Moderation:** Prof. Dr. Marina Fiedler, University of Passau
- 13:45 **The Fear of AI**  
Prof. Dr. Markus Giesler, Schulich School of Business, Toronto, Canada
- 14:05 **Stress from Human-Machine-Interaction**  
Prof. Dr. Henner Gimpel, University of Hohenheim
- 14:25 **Affective Computing in Exergames**  
Prof. Dr. Larissa Putzar, University of Applied Sciences of Hamburg
- 14:45 **Presenter Panel**
- 15:15 C o f f e e B r e a k
- 15:45 **Session 4: Why Humans perceive Machines as Humans**  
**Moderation:** Prof. Dr. Helmut Krcmar, TUM und MÜNCHNER KREIS
- 15:45 **Technologie mit Persönlichkeit?**  
Prof. Dr. Andreas Butz, LMU Munich  
Prof. Dr. Sarah Diefenbach, LMU Munich
- 16:05 **Zur Zukunft des Begehrens. Warme und kalte Beziehungen zwischen Mensch und Maschine**  
Prof. Dr. Sophie Wennerscheid, University of Kopenhagen
- 16:25 **Robotik und die Zukunft der Künstlichen Intelligenz**  
Peter Dürr, Sony AI, Zürich
- 16:45 **Open Depate on Topics of the Day**  
Moderation: Stefan Holtel, PricewaterhouseCoopers, Munich
- 17:55 **Closing Remarks**  
Prof. Dr. Michael Dowling, University of Regensburg and MÜNCHNER KREIS  
Stefan Holtel, PricewaterhouseCoopers, Munich
- 18:00 **Reception**



## General Information

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November 17<sup>th</sup>, 2021

Online-Event

- Organizer:** MÜNCHNER KREIS e.V.  
Tal 16, 80331 Munich, phone +49 89 223238,  
[office@muenchner-kreis.de](mailto:office@muenchner-kreis.de)
- Registration:** Please register on our homepage [www.muenchner-kreis.de](http://www.muenchner-kreis.de)  
by **November 17, 2021**
- Virtual Participation fee:** free of charge
- Cancellation:** To cancel your registration, Cancellations are free of charge until one day before the event, after that the participant bears the booking fees; alternatively, an agent can take the place free of charge, please contact us in this case at [office@muenchner-kreis.de](mailto:office@muenchner-kreis.de)
- Further information:** Photos, films and videos made during the conference will be used for the work of the MÜNCHNER KREIS and will be published on the homepage of the MÜNCHNER KREIS for public relations purposes and may be passed onto representatives of the media. By registering for the conference, participants give their consent to these recordings and/or photos and their use.